

How to..... Add a new patient.



For Wards

Dashboard

Getting Started

Set up your company profile

Add the details for the company your surveys will be linked to.

Create a survey

Create a survey for your company or service. Choose from a host of template survey options.

Add customers

Upload customer details you want to review your company.

Send survey

Send the survey link to your customers.

View results

View your reviews and reply to your customers feedback.

Share your feedback

Share and embed your reviews on social media and your website


Account Type:

Sign in to your dashboard from the home page with your username and password.

Your Profiles 

Your Survey Summary

Filter by Survey

Please select 

Profiles	2
Surveys	1
Customers	40
Surveys Sent	40
Reviews Received	15

Overall Score

79%

Would Recommend

100%

Responses
37.5%Lowest %
57.5%Highest %
100%

Notifications

New Review - Hospital Ward Survey: Jimmy Wilson - Posted: Thu 31 Dec 15 10:34

Read Reply

New Review - Hospital Ward Survey: Helen Phillips - Posted: Tue 15 Dec 15 17:10

New Review - Hospital Ward Survey: Wayne Jepson - Posted: Tue 15 Dec 15 11:14

New Review - Hospital Ward Survey: Rhiannon Davies - Posted: Mon 14 Dec 15 16:08

New Review - Hospital Ward Survey: Donna Ford - Posted: Mon 14 Dec 15 15:48

New Review - Hospital Ward Survey: Anita Davies - Posted: Mon 14 Dec 15 15:40

New Review - Hospital Ward Survey: Lucy Bennett - Posted: Mon 14 Dec 15 14:54

New Review - Hospital Ward Survey: Sharon Dodson - Posted: Mon 14 Dec 15 9:25

New Review - Hospital Ward Survey: John Carroll - Posted: Mon 14 Dec 15 9:18

Read Reply

ADD NEW CUSTOMER

Click this orange button to add a new patient.

Dashboard

Getting Started

Account Type

Set up your customer

Add the details for your customer surveys with

Create a survey

Create a survey for your service. Choose from a range of templates

Add customer

Upload customer details to review your survey

Send survey

Send the survey link to your customer

View results

View your review results for your customer

Share your feedback

Share and embed your reviews on social media and your website

Add Customer

Select Survey

Please select ▾

Title:

Please select ▾

First Name:

Surname:

Email:

Mobile:

Postcode:

Date of service:

Language:

English ▾

ADD CUSTOMER

Complete this form taking the information from the consent form.

Email or Mobile? We only need one, email is preferred by the hospital.

Postcode is 'nice to have' but not essential.

Click here to finish. Hootvox will automatically send the survey in a few days time.

- Thu 7 Jan 16 14:52 - ABUHB ABC Ward: Mrs R **92%**
- Thu 7 Jan 16 12:43 - ABUHB ABC Ward: Mrs J **45%**
- Thu 7 Jan 16 9:17 - ABUHB ABC Ward: Mrs P **100%**
- Thu 7 Jan 16 9:05 - ABUHB ABC Ward: **80%**
- Thu 7 Jan 16 8:53 - ABUHB ABC Ward: Mrs O **100%**

ADD NEW CUSTOMER